

ANTARES

engineering with answers

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PRODUCT RETURNS FORM

ADVANCE REPLACEMENT RETURNS FORM

(TICK BOX ABOVE TO INDICATE TYPE OF RETURN)

Date

PLEASE USE THIS FORM TO ACCOMPANY RETURNS TO ANTARES (EUROPE) LIMITED. This will enable us to expedite your repair/return more efficiently. If you have your own return form, please attach it to this form. After receipt of your return we will either repair or replace the unit if within our warranty. If outside our warranty, we will provide a written quotation for repair/replacement. Please note that in the case of a 'no fault found' or the repair does not proceed, then a charge of £25 ex VAT and return carriage (if required) is payable. Goods arriving without suitable paperwork will take longer to process.

Company Name	Contact
Delivery Address (for return)	
Part Number	Serial Number
Product Description	
Vehicle Type	Registration/your reference
Contact Fax	Contact Tel

Reason for return

- () Advance replacement returned for credit against invoice RA
- () Incorrect supply
- () Please repair under warranty (Invoice date/...../.....)
- () Please quote for repair
- () Please repair – purchase order attached ()
- () Not required (note there may be a restocking charge)
- () Unit for reconditioning (advance replacement RA#

Description of observed fault and additional relevant information
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